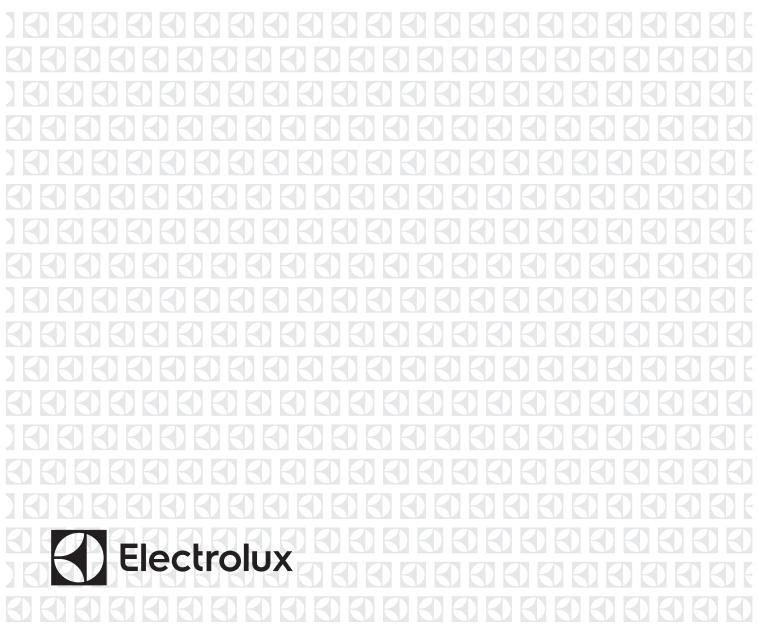


User Manual

Refrigerator

EN - English

EQE6909A - B



Congratulations

Congratulations and thank you for choosing our refrigerator. We are sure you will find your new refrigerator a pleasure to use. Before you use the refrigerator, we recommend that you read through the entire user manual, which provides the description of the refrigerator and its functions.

To avoid the risks that are always present when you use an electric appliance, it is important that the refrigerator is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards.

We recommend that you keep this instruction booklet for future reference and pass it on to any future owners.

After unpacking the refrigerator please check if it is not damaged. If in doubt, do not use the refrigerator and contact your local Electrolux Customer Care Centre.



Environmental tip

Information on disposal for users

- Most of the packing materials are recyclable. Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.
- · If you wish to discard this refrigerator, please contact your local authorities and ask for the correct method of disposal.
- · Local authorities will have the latest information regarding safe disposal of the product.
- Incorrect disposal may expose the user to injury from sharp objects, flammable gases or cause environmental damage.
- · Refrigerant gases within the unit should only be discharged by qualified persons. A licence may be required by your local authorities to discharge or reclaim the refrigerant gases. Incorrect discharge of gases may expose the user to injury from flammable gases or cause environmental damage.

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Conditions of use

This appliance is designed and intended to be used in household and similar applications such as;

- staff kitchen areas in shops, offices and other working environments:
- · farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- · catering and similar non-retail applications.





Warning:risk of fire / flammable materials

This appliance contains flammable R600a refrigerant. Avoid safety hazards by carefully installing, handling, servicing and disposing of this appliance.

- · Ensure that the tubing of the refrigerant circuit is not damaged during transportation and installation.
- · Leaking refrigerant may cause eye injuries or ignite.
- The room for installing appliance must be at least 1m³ per 8g of refrigerant. The amount of refrigerant in the appliance can be found on the rating plate inside the refrigerator appliance.
- If you are unsure of the refrigerant check the rating plate inside the refrigerator compartment.
- It is hazardous for anyone other than an Authorized Service Person to service this appliance.
- · Keep ventilation openings in the appliance enclosure or in the built-in structure, clear of obstruction.

RoHS Being ensured permissible content limitation of some toxic Compliant chemicals (RoHS complian t)

Important safety instructions

Please read the user manual carefully and store in a handy place for later reference.

The symbols you will see in this booklet have these meanings:



Warning

This symbol indicates information concerning your personal safety



Caution

This symbol indicates information on how to avoid damaging the appliance



Tips and information

This symbol indicates tips and information about use of the appliance



Environmental tip

This symbol indicates tips and information about economical and ecological use of the appliance

Meanings of symbols used in this manual are shown below:



This symbol indicates never to do this



This symbol indicates always do this



Warning

• If pressurised aerosol containers bear the word 'flammable' and/or a small flame symbol, do not store them inside any refrigerator or freezer. If you do so, you may cause an explosion.



- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- When you dispose of your old refrigerators and freezers, remove any doors. Children can suffocate if they get trapped inside.
- This appliance contains insulation formed with flammable blowing gases. Avoid safety hazards by carefully disposing of this appliance.



Warning

- The appliance must be plugged into its own dedicated 220-240V, 50Hz/60Hz AC electrical outlet.
- Ensure that the electric outlet is properly earthed to ground. Consult a qualified electrician if you are unsure.
- The plug must be accessible when the appliance is in position.
- O not use an extension cord or adapter plug.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons to avoid a hazard.
- Unplug the appliance before cleaning and before changing the light bulb to avoid. electric shock.
- Never unplug the appliance by pulling on the power cord. Always grip the plug firmly, and pull straight out of the receptacle to prevent damaging the power cord.
- Choose a location that is not too cold the temperature should be above 10°c
- Put the appliance in a dry place, avoiding areas of high moisture or humidity.
- Don't put the appliance in frosty or unprotected areas, for example in a garage or on a verandah.
- O Don't put the appliance in direct sunlight.
- O Don't put the appliance near stoves, fires or heaters.
- O Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- O not store explosive substances such as aerosol cans with a flammable propellant in this appliance.



Installing your new refrigerator

Clearance around your refrigerator

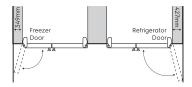
Your Refrigerator can be installed between cupboards or fixtures but you must consider the following spaces around the cabinet:

- 1. Allow a minimum of 10mm clearance on both sides.
- 2. Allow 30mm clearance at the back of the refrigerator.
- 3. Allow 10mm clearance above the hinge covers.





4. Allow a 350 or 430mm clearance on the hinge side of the doors, if you place the refrigerator next to the wall. This will make cleaning easier.



5. Make sure that cupboards or fixtures do not stick out further than the refrigerator cabinet.

Note: Refrigerator doors on all models are designed to sit proud of cabinetry (not flush).

The appliance should arrive with the stability foot wound fully up so it will not interfere with the operation of the rollers (see diagram in Step 3 below).



caution

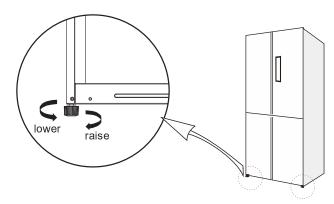
The rollers are designed for forward or backward movement only. They are not castors. Moving the refrigerator sideways may damage your floor and the rollers.

Adjusting procedures:

- a. Turn the feet clockwise to raise the refrigerator;
- b. Turn the feet counterclockwise to lower the refrigerator;
- c. Adjust the right and left feet based on the procedures above to a horizontal level.

Installation

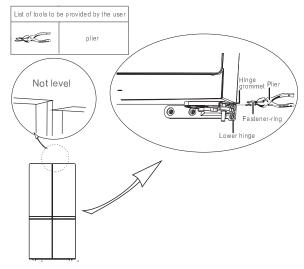
- 1. Roll the refrigerator into its final position.
- 2. The top of the refrigerator should be tilted back by approximately 20mm. This will allow the doors to self-close providing a consistent door seal and stability when the doors are open.
- 3. When you have the appliance in its final position, it needs to be stabilized wind the stability foot down to the floor until it just makes contact with the floor. Whenever you need to move the appliance, be sure to wind the foot back up so that the appliance can roll freely and be sure to reset it when reinstalling. (The wrench opening size 30mm)



- Check the alignment of the refrigerator to the surrounding cupboards. The top of the refrigerator should be on the same level from side to side.
- 5. If you need to adjust the level, use the adjustable rollers as discussed previously.
- 6. If the refrigerator rocks from one corner to the opposite rear corner, this means that the floor is uneven; you will need to put some packing under one of the rear rollers. You could use thin pieces of solid material, such as thin board, vinyl floor tiles or laminate. Place the packing so that it will sit under one of the rear rollers when the refrigerator is rolled into position.
- 7. You may now need to fine-tune the installation by repeating Steps 3, 4 and 5,
- 8. Whenever you need to move the refrigerator, be sure to wind the foot back up so that the refrigerator can roll freely.
- Clean your refrigerator thoroughly following the instructions on page 9 and wipe off any dust that was accumulated during shipping.
- 10. Leave standing in stable upright position for 2-3 hours prior to turn "on".
- 11. Plug the refrigerator into the power point. Don't use a double adaptor. If you need to roll the refrigerator out to get at the power point, remember to raise the stability foot before you do so.
- 12. We recommend that you let your refrigerator run for two to three hours before you put any food in it. It will allow you to check that it is operating properly.

Your new refrigerator has been supplied with protective plastic film on the doors and cabinet, you can choose to remove this film as needed.

Levelling door (Optional)



Raise the lower door up to the level of the higher door.

Insert the supplied fastening ring by using plier in the gap between the hinge-grommet and the lower hinge. The number of Fastener-rings you will need to insert depends on the gap.

Congratulations! You have successfully installed your new refrigerator.



caution

Keep ventilation openings, in the appliance enclosure or in the built-in structure clear of obstruction.

Refrigerator operation

The refrigerator transfers heat from food placed inside the appliance to the outside air.

This process makes the rear, the sides and the area adjacent to the doors, particularly at initial start up, feel warm to hot, this is normal.

There is a cooling coil located behind the rear wall of the cabinet. This coil cools and removes moisture from the air. A fan then circulates cold, dry air throughout the cabinet.

This air circulation means that food are refrigerated far more quickly than in refrigerators where the air remains relatively static.

Avoid placing food against air outlets as this will affect air circulation.

Light frosting will occasionally occur on the cold interior of the freezer when the door is opened frequently. This is normal and will disappear after a few days in most climates.

Make sure you fully close the freezer door after you load or remove food. If the door is left partly open, a heavy frost will coat the inside of the freezer. If a frost develops, remove it. Ensure to properly close the door, so the frost will not reoccur.

Your new energy efficient appliance uses a high-speed compressor and other energy efficient components that may produce different noises to your old appliance.

These sounds are normal and includes:

- Compressor running noise.
- · Air movement noise from the small fan motor.
- Occasional gurgling, similar to water boiling.
- A popping noise, heard during automatic defrosting.
- A clicking noise, just prior to the compressor starting up.
 These noises are normal and will not cause the unit to alarm.

Changing the light

Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

Energy saving tips

The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.

Let hot foods cool to room temperature before placing in the appliance. Overloading the appliance forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.

Be sure to wrap foods properly, and wipe containers dry before placing them in the appliance. This cuts down on frost build-up inside the appliance.

Appliance storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.

Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

Temperature Control

The factory default settings;

Refrigerator at 5°C Freezer at -18°C

If you want to change the temperature, follow the instructions in the section about the user interface for your model. Ensure that you make only small adjustments and wait 24 hours to see if it's correct to your liking.

Note: When you set a temperature, you set an average temperature for the whole refrigerator cabinet.

Checking the softness of ice cream is a good indication that your freezer is the right period, while checking the temperature of water kept in the refrigerator is a good way of checking the temperature of the food compartment.

Temperature inside each compartment may vary, depending on how much food you store and where you place it.

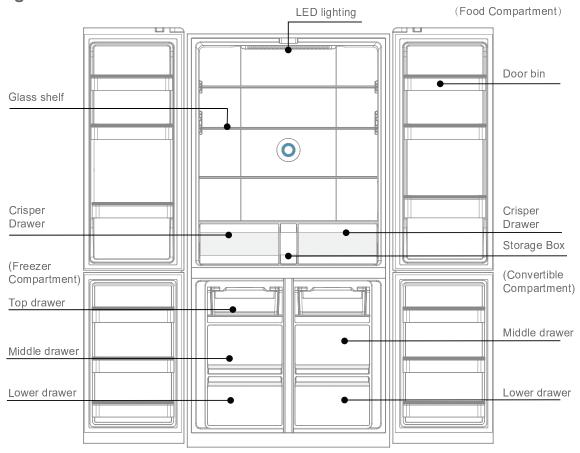
High or low room temperature may also affect the actual temperature inside the refrigerator.



caution

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintainance shall not be made by children without supervision.

Refrigerator features



(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor)

Food Compartment

This compartment is suitable for storage of variety of fruits, vegetables, beverages and other food consumped in the short term. Hot food shall not be put in the Food Compartment until cooled to room temperature.

Foods are recommended to be sealed up before putting into the Food Compartment.

The glass shelves can be adjusted up or down for a reasonable amount of storage space and easy use.

Freezer Compartment

Freezer Compartment keeps food fresh for a long time and it is mainly used to store frozen foods and making ice.

It is suitable for storage of meat, fish, rice balls and other foods not to be consumed over a short time.

Large portion of meat are preferably to be divided into small pieces for easy access. Please note food must be consumed within the shelf time.

The temperature should be set to "quick-freeze", when you want to freeze food quickly.

Convertible Compartment

In the Convertible Compartment, the temperature range is from -18°C to 7°C. According to the specific requirements of different food, you can select a suitable temperature.

When the temperature is set between 0°C & 7°C, it becomes a food compartment.

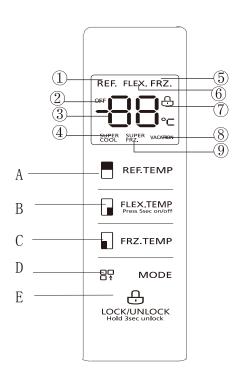
When the temperature is set at 0°C, the food is kept fresh for longer and must be consumed within the shelf life.

When the temperature is set between -3°C & -7°C, it is for fresh fish & meat. Manual defrost is not needed, before cooking, and it is easy for cutting.

When the temperature is set at -18°C, its used for food which can be kept for a longer time but must be consumed within the shelf life.

Storage of too much food during operation after the initial connection to power may adversely affect the freezing effect of the refrigerator. Foods stored shall not block the air outlet; or otherwise the freezing effect will also be adversely affected.

Using the control panel



(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor)

Display screen:

- ① Food Compartment ② Convertible Compartment OFF ③ temperature display area ④ super cooling
- ⑤ Freezer Compartment ⑥ Convertible Compartment ⑦ lock/unlock ⑧ vacation ⑨ super freezing

Operation button:

A. Food Compartment button B. Convertible Compartment button C. Freezer Compartment button D. mode button E. lock/unlock button

1) Display

The first time the power is turn on for the refrigerator, the display screen will display for 3 seconds. Meanwhile the starting up bell rings and then the screen enters into normal display operation.

The default factory temperature settings for food, convertible compartment & freezer compartment are 5°C/-12°C/-18°C respectively

When the error occurs, the display shows the error code (see next page); during normal operation, the display shows the set temperature of the cooling compartment.

2) Lock /unlock

In the unlocked state, continue to press lock/unlock button for 3 seconds, enter the lock state, beep sound shows that it is locked, at this time, button operation cannot be implemented;

Press and hold lock/unlock button for 3 seconds to enable/disable. While in the locked state, you will not be able to change any settings on the display. The indicator will flash with an audible warning tone.

The interface will automatic lock after 3 seconds without any interaction.

In the absence of button operation, the refrigerator will automatically enter the locked state after 30 seconds.

3) Temperature setting of Food Compartment REF.

Press temperature adjusting button REFTEMP to select the temperature range of food compartment, and then each press of temperature adjusting button, the temperature will reduce 1 °C;

The temperature setting range is 2~8 °C. When the temperature is 2 °C, press the button, and the temperature will return to 8 °C, and repeats.

4) Temperature setting of Convertible Compartment FLEX.

Press temperature adjusting button FLEX.TEMP to select the temperature range of convertible compartment, and then each press of temperature adjusting button, the temperature will reduce 1 °C; The temperature setting range is -18~7 °C. When the temperature is -18 °C, press the button, and the temperature will return to 7 °C, and repeats.

5) Turn on/off Convertible Compartment

During on-state, long press the variable temperature button and then variable temperature off-state is got into. At this time, temperature display area of variable temperature chamber displays "--", "OFF"; During variable temperature off-state, long press the variable temperature button seconds, until threetimes of buzzing are heard, and then variable temperature off-state is cancelled. Variable temperature display "--", "OFF" disappears.display"00"which indicated that variable temperature chamber is turned on;

6) Temperature setting of Freezer Compartment

Press temperature adjusting button FRZ.TEMP to select the temperature range of freezer compartment and each press of temperature adjusting button, the temperature will reduce 1 °C;The temperature setting range is -24~ -16°C.

When the temperature is -24 °C, press the button, and the temperature will return to -16 °C, and repeats.

7) Mode setting

Press mode button MODE to select different control mode. Control mode is cycled according to the following mode: Super cooling $\mbox{\em were} \rightarrow \mbox{\em super}$ super freezing $\mbox{\em were} \rightarrow \mbox{\em super}$ ooling $\mbox{\em were} \rightarrow \mbox{\em were} \rightarrow \mbox{\em super}$ ooling $\mbox{\em were} \rightarrow \mbox{\em were} \rightarrow \mbox{\$

Exit super cooling em mode, temperature food compartment will automatically return to temperature set previously.

When super freezing mode *** is set, temperature of freezer compartment will automatically set at -24 °C; Exit super freezing *** mode, temperature will automatically return to temperature set previously.

Time setting of super freezing:

After setting the super freezing Rem mode, long press FRZ.TEMP button for 3 seconds, the display shows "6", which means that time of super freezing has been set at 6 hours. Press FRZ.TEMP button, the display shows "48", which means that time of super freezing has been set at 48 hours.

When super freezing time is out, it will automatically exit super freezing mode. When vacation mode wis set, food compartment will be closed and temperature of freezer compartment will be set at -18°C.

8) Storage upon power failure

In case of power failure, all setting are saved and set when power is resumed.

9) Door Open warning and alarm

When the refrigerator door opens, the music will play. If the door is not closed in two minutes, the buzzer will sound every minute until the door is closed. Press any button to stop the buzzer alarm.

10) Error code

The following warnings appearing on the display indicate corresponding faults of the refrigerator. Though the refrigerator may still have cold storage function with the following faults, the user shall contact a maintenance specialist for maintenance, so as to ensure optimized operation of the appliance.

Error code	Error description	Error code	Error description
E1	Temperature detection circuit error of refrigerating chamber	E6	Communication error
E2	Temperaturedetection circuit error of freezing chamber	E7	Circulation of temperature detection circuit error
E3	Temperaturedetection circuit error of temperature variable chamber	E8	Temperature variable defrost detection circuit error
E4	Refrigerating defrost detection circuit error	EH	Moisture sensor error
E5	Freezing defrost detection circuit error		

Cleaning your refrigerator

A Please unplug the refrigerator for defrost and cleaning.

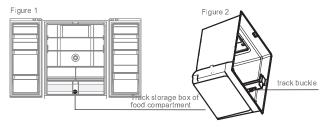
Overall cleaning

Dusts behind the refrigerator and on the ground shall be timely cleaned to improve the cooling effect and energy efficiency. The interior of the refrigerator should be cleaned regularly. Soft towels or sponge dipped in water and non-corrosive neutral detergents are suggested for cleaning. The freezer shall be finally cleaned with clean water and dry cloth. Leave the door open to air dry the compartments before turning the power

Do not use hard brushes, clean steel balls, wire brushes, abrasives, such as toothpastes, organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items clean refrigerator considering that this may damage the fridge surface and interior. Do not rinse with water so as not to affect the electrical insulation properties.



Cleaning of the track storage box



Cleaning steps:

- a. pull out track storage as you would in your daily use;
- b. press track buckle under the storage box to smoothly pull out storage box, as shown in Figure 2;
- c. after cleaning of storage box, install it according to the way of pull-out.

Cleaning of door bin



(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor)

Cleaning steps:

a. In order to easily remove the bin gently knock the bottom of the bin, alternating between left and right side, as shown in the figure. b. The bin will lift easily away from the lugs once it is loosen.

Defrosting

The refrigerator is made based on the air-cooling principle and thus has automatic defrosting function. Frost formed due to change of season or temperature may also be manually removed by disconnection of the appliance from power supply or by wiping with a dry towel.

Energy consumption

Power failure: In case of power failure, even if it is in summer, foods inside the appliance can be kept for several hours; during the power failure, the times of door opening shall be reduced, and no more fresh food shall be put into the appliance.

Long-time nonuse: The appliance shall be unplugged and then cleaned; then the doors are left open to prevent odor.

Moving: Before the refrigerator is moved, take all objects inside out, fix the glass partitions, vegetable holder, freezing chamber drawers and etc. with tape, and tighten the leveling feet; close the doors and fix them with tape. During moving, the appliance shall not be laid upside down or horizontally, or be vibrated; the inclination during movement shall be no more than 45°.



The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired.

Food storage guide

Category	Product	Refrigerator	Freezer	Storage tips
Meat	Sausages and mince	1-2 Days	2-3 Months	Keep cold meat at the back of the refrigerator where it is coldest.
	Chops and steak	3-4 Days	4-6 Months	
	Cold meats	3-5 Days	4-6 Months	Plastic can cause meat to sweat if stored in refrigerator for more than a day.
	Roasts	3-5 Days	12 Months	Roast can take up to 48 hours to defrost properly, transfer frozen roast to the refrigerator 2 days before use.
Poultry	Chicken	1-2 Days	2 Months	If poultry takes on a smell or colour you are unsure about it is best to throw it out.
	Roast Chicken	3-5 Days	12 Months	
	Eggs	6 Weeks	Not Suitable	
				Whole eggs are not suitable for freezing, slightly beaten eggs may be frozen for four months.
Seafood	Whole fish and fillets	2-3 Days	2 Months	Store in an airtight container or foil.
	Lobster and crabs	1-2 Days	2 Months	
	Prawns	1-2 Days	2 Months	Never freeze prawns in salty water as this will dehydrate the flesh.
Dairy	Milk	Until Expiry Date	Not Suitable	If dairy takes on a smell or colour and you are unsure about it, it is best to throw it out. Depending on the variety hard cheese can last from 2 weeks to 2 months.
	Yoghurt	7-10 Days	Not Suitable	
	Hard Cheeses	2 Weeks-2 Months	2 Months (Grated)	
	Soft Cheeses	1-2 Weeks	Not Suitable	
	Butter	8 Weeks	12 Months	
Fruit& Vegetables	Every fruit and vegetable has a different shelf life. Some stay fresh for a couple of days e.g beans, others can last for a couple of months e.g. onions.		8-12 Months When freezing chop and blanch in small portions.	Keep vegetables in the crisper and away from the air vents to avoid freezing.
				Don't wash fruit and vegetables before storing them in the refrigerator as this can make them susceptible to rotting.
Left overs	Homemade meals	3-4 Days	2-6 Months	Store in sealed container.
				Freeze meals in small portion sizes to limit wastage.

Troubleshooting

If you think something may be wrong with your refrigerator, you can carry out some easy checks before calling for service. You may locate the problem, sparing yourself from inconvenience and saving time and money.

Problem	Solution
When your appliance is	Make sure that the power cord is plugged into the power outlet properly and that the outlet
not operating	is switched 'ON'.
	 Try running another appliance from the power outlet. If no power is coming from the outlet you may have blown a fuse or tripped a circuit of your household power supply.
	• Try adjusting the temperature control to a slightly "colder" position.
	• It is normal for the freezer fan NOT to operate during the automatic defrost cycle, or for a short time after the appliance is switched on.
When there is refrigerator/ freezer noise	Modern refrigerators/freezers with increased storage capacity use high speed compressors. These can provide a seemingly high level of sound which is quite normal. Normal operational sounds include: Occasional gurgling, similar to water boiling. Air flow noise (air circulates because of a small fan). A popping noise heard during automatic defrost.
	Other strange sounds may mean that you need to check and take action. For example, noises may mean that: • The cabinet is not level. • The floor is uneven or weak. • Bottles are badly placed and rattling. • There are vibrations from an object on top of or behind or beside the refrigerator. • The back of the refrigerator cabinet is touching the wall.
	Remember it is quite normal for noise to seem louder when the refrigerator starts operating, or during quieter periods such as night time.
If there are	• The interior may need cleaning.
odours inside	Some food produce odours.
the appliance	Some containers and wrapping can cause odours.
	Ask yourself if the odour started about the same time you started storing something unusual.
When the motor seems to run more than expected	Your new appliance provides you with large capacities in both the refrigerator section and the separate freezer. It is normal for the motor to operate frequently. However, to keep operation to a minimum, check the following: • Are doors kept open too long or too often? • Are controls set too cold? refer to "Using the control panel" for how to adjust. • Have large amounts of warm food just recently been stored? Summer, festive seasons and holidays usually mean a lot more work for your appliance.
	• If the day is hot or the room is very warm, the appliance will need to run more than normal.
	• The appliance will run more than normal just after you install it or when it has been turned off for a long time.
If the temperature in	Refer to "Using the control panel" for how to adjust.
the refrigerator is too	Increase the temperature to avoid high energy consumption.
If heavy frosting occurs in the freezer	Make sure you fully close the freezer and fridge doors. If the doors are left partly open a heavy frost will coat the inside of the freezer. If a frost develops, remove it. Make sure properly close the doors and the frost will not reoccur.
If water drips on the floor	The defrost water tray, (located at the back of the cabinet), may not be properly positioned, or the drain tube may not be properly positioned to direct water into this tray. You may need to pull the refrigerator away from the wall to check the tray and tube.
Freezer Door opens after closing fridge door	It is normal for the freezer door to momentarily open and re-close when the food compartment door is closed. If the freezer door stays open, it indicates that the refrigerator cabinet needs to be tilted backwards a little further. If you call a service person to solve this problem, you will be charged for the cost of a service call, as this is not a warranty fault.
When temperature is hot/warm on the outside and rear side of the Fridge	In normal operation, the fridge transfers heat from inside to outside of the cabinet. It is normal for the side and rear of the fridge to feel warm/hot while operating. This will be more noticeable during start up and hot ambient conditions.

If you have a problem, and the problem persists after you have made the checks mentioned above, contact your nearest Electrolux approved Service Centre or the dealer you bought the refrigerator from. Be ready to quote the model number, 9-digit PNC and 8-digit serial number, which is stated on the label inside the refrigerator compartment.

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